

# Ben Sanders

## Summary

A self-driven IT Professional with over 1 year of demonstrated experience specialized in software support. Desires to work in a fast-paced and collaborative environment. Seeks to gain experience with Systems Administration.

## Education

**North Georgia Technical College** Clarkesville, GA  
AAS Internet Specialist Web Design and Development (2011 – 2014)  
AAS Networking Specialist – (2016 – 2019)

**Western Governor's University** Remote  
BS Network Operations and Security (In Progress)

## Experience

**Interactive Designs, Inc** Alpharetta, GA  
Software Support Analyst  
August 2019 – Present  
Resolved client issues with SalonTouch software. Installed software on client's computers using MSSQL.

**Ingles Markets, Inc** Cleveland, GA  
Deli Associate  
July 2018 – August 2019  
Worked in the deli making pizzas, and subs. Performed janitorial duties as needed.

**HiFormance** Remote  
Support Technician  
February 2018 – April 2018  
Resolved clients issues submitted via WHMCS. Administered servers with SolusVM.

**Omega Technology Group** Cornelia, GA  
Support Technician  
August 2017 – December 2017  
Installed 3CX phone systems for clients of a small Managed Service Provider. Worked with security system AXTranNG and backup solution StorageCraft.

**Subway** Helen, GA  
Sandwich Artist  
February 2012 – December 2016  
Served customers food, gained experience utilizing a Point-of-Sale system. Performed janitorial duties as needed.

## Certifications

- CompTIA A+ CE
- CompTIA Network+ CE
- CompTIA Security+ CE
- LE-1: Linux Essentials

## Skills

- Linux System Administration
- Active Directory
- Computer Hardware Diagnostics
- Windows Administration
- macOS Administration
- Computer Networking

**References available upon request.**

## **Ben Sanders**

- Database Administration: MySQL, MSSQL
- Google Workspace, Microsoft 365
- Web Server: NGINX, Apache
- Mobile Device Administration
- Website Design

**References available upon request.**